

Server Full Time

The Albany Club is a high end private club in Downtown Toronto that is looking for a qualified server for a full-time position.

This position is responsible for seeing to all dining services with a focus on member dining and private event. May be asked to work banquet events occasionally as well.

The qualified candidate will be accountable to ensure all members and their guests enjoy superior food and beverage service in a welcoming, friendly and clean environment. This is achieved through the pleasant and efficient execution of duties. Candidates must demonstrate product knowledge, a flair for high end customer service and work well with others during high volume situations.

Staff will be trained in the Albany Club's Sequence of Service and will be expected to maintain strong knowledge of service standards. The ideal candidate should be open to development and training and have the flexibility to work a variety of shifts.

Position Requirements

Previous experience in a Private Club environment is an asset.

A willingness to learn and gain an understanding of food and wine knowledge and the dynamics of food and wine pairing.

The candidate will be professional with a vibrant and friendly personality, a polished image, strong communication skills and a team player.

Proven guest service excellence in creating memorable dining experiences an asset.

Willingness to assist with general preparation duties;

Actively use Member & Guest recognition by last name whenever possible.

Provide the guests with professional and efficient service.

Good communication skills with written and spoken English.

Maintain a detailed level of knowledge regarding the various menus and wine lists.

Previous banquet or a La Carte experience preferred.

Keen eye for detail.

Punctual and reliable.

Smart serve required

Preference will be given to those individuals who have past experience in the field of hospitality.

Employment Terms

- **Non-tipping environment.**
- Benefits after 6-month full time employment (30hrs/week).
- Monday to Friday Schedule with occasional Weekend Work
- Hourly wage.
- Complementary duty meals.

Customer Service Experience and Asset.

Smart Server Required

Flexibility to adapt to a varied work schedule

Experience working as part of team an asset.