

The Albany Club
AODA Customer Feedback Form

Thank you for visiting The Albany Club! We value all of our customers and strive to meet everyone's needs. To that end we would love to here your feedback about how we can maintain or improve the club.

Please tell us the date and time of your visit:

Date: _____ Time: _____

1. Were you satisfied with how we met your customer service needs today?

- Yes
- No
- Somewhat

Comments:

2. Was our customer service provided to you in an accessible and considerate manner?

- Yes
- No
- Somewhat

Comments:

3. Did you experience any difficulties accessing any of our goods and services?

- Yes
- No
- Somewhat

Comments:

Contact information (optional)

Name:

Phone Number:

Email:

Thank-you,
General Manager
The Albany Club